

COMPREHENSIVE SERVICES THROUGHOUT THE PRODUCT LIFECYCLE

In addition to Copilot Support's 24x7 state of the art call center, Copilot Services provides integrated professional services. From initial implementation to ongoing optimization, Copilot Services are designed to enhance your Compellent environment every step of the way. Copilot Install and Getting Started Services ensure your system is up and running quickly and correctly. Copilot Optimize and Consult Services provide technical expertise on an annual basis or on demand when you need it most.



Services so proactive it's like having a Compellent expert on staff.

Speed Time to Deployment, Get Hands-On System Training

Professional On-Site Configuration

From configuring basic servers and volumes to verifying Phone Home functionality, Copilot Install Services includes what you need to get your Compellent SAN ready for production.

Hands-On System Training

Attend a live instructor-led course to help you perform the key administrative and management tasks to ensure efficient utilization and availability of storage resources.

Tools and Interface Put You In Control

Extensive management tools and a unified interface are designed to put you in control day to day, with Copilot Services available to assist whenever needed.

Optimize Your Compellent Environment With Expert Assistance

Extend Your IT Staff

Compellent Technical Account Managers work side by side with Compellent Engineering as an extension of your team, delivering system optimization specific to your environment.

Make the Most of Your Compellent SAN

With Copilot Optimize Services, technical experts provide ongoing services including performance and capacity reviews and redundancy evaluations to ensure high performance from your Compellent storage system.

Select Individual Services As Needed

Speed time to production and recovery by choosing assistance when you need it most. Optimize software applications, plan for disaster recovery or relocate a system — all with the help of Compellent storage experts.

VEDDER PRICE

"Copilot Consult was great. They analyzed how we were replicating snapshots and helped us tune the performance to match our I/O intensive environment."

DONNA HALAC
Network Manager
Vedder Price

Contact your Compellent Business Partner to find out how Copilot Services can assist you.

Visit www.compellent.com

E-mail sales@compellent.com

Or call 877-715-3300